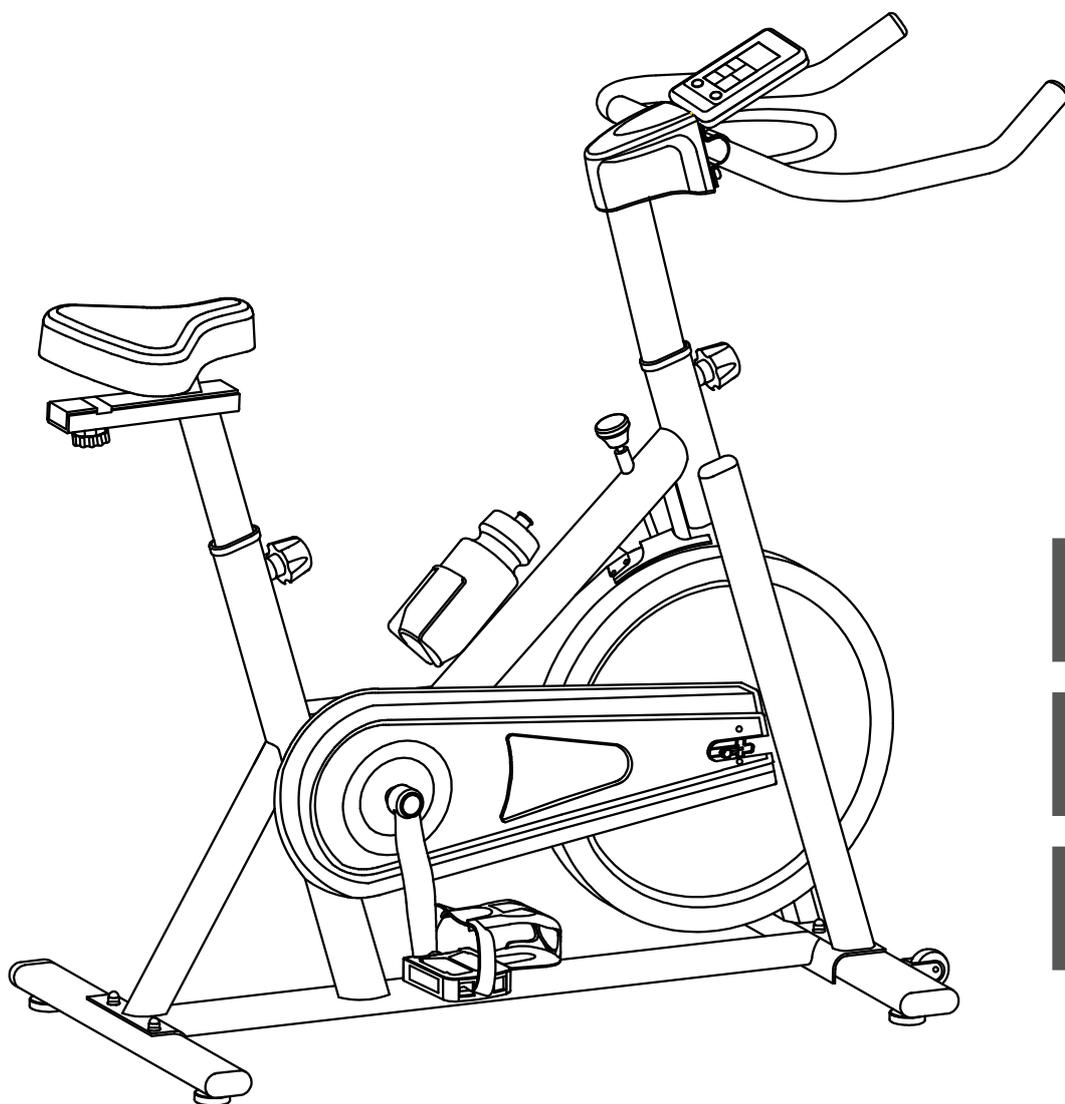




## Assembly and Operating Instructions



max. 125 kg



~ 60 Min.



35 kg

L 121 | W 53 | H 114

CVEB2407CVEB2711.01.02

SKU Code: CVEB2407 / CVEB2711

**BodyMax B2 Indoor Cycle**



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**Dear customer,**

Thank you for choosing a high-quality equipment of the brand BodyMax®. BodyMax® offers sports and fitness equipment for the sophisticated home sport and the equipment of fitness studios and business customers. With BodyMax® fitness equipment, the focus is on what sport is all about: maximum performance! Therefore, the equipment is developed in close consultation with athletes and sports scientists. Because athletes know best what makes perfect fitness equipment.

Further information can be found at [www.sport-tiedje.com](http://www.sport-tiedje.com).

**Intended Use**

The equipment may only be used for its intended purpose.

The equipment is only suitable for home use. The equipment is not suitable for semi-professional (e.g. hospitals, associations, hotels, schools, etc.) and commercial or professional use (e.g. fitness studios).

**Legal Notice**

Sport-Tiedje GmbH  
Europe's No. 1 for home fitness

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**Disclaimer**



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Product and manual are subject to change. Technical data can be changed without advance notice.

## ABOUT THIS MANUAL

Please carefully read the entire manual before installation and first use. The manual will help you to quickly set up the system and explains how to safely use it. Make sure that all persons exercising with the equipment (especially children and persons with physical, sensory, mental or motor disabilities) are informed about this manual and its contents in advance. In case of doubt, responsible persons must supervise the use of the equipment.



This equipment has been manufactured according to the latest safety knowledge. As far as possible, potential safety hazards which could cause injury have been eliminated. Make sure to carefully follow the instructions and that all parts are securely in place. If required, read through the instructions again to correct any mistakes.

Please pay close attention to the safety and maintenance instructions given here. The contract partner cannot be held liable for damage to health, accidents or damage to the equipment when it is not used in accordance with these instructions.

The following safety instructions may appear in this manual:

► **ATTENTION**

This notice indicates potentially hazardous situations which, if not avoided, may result in property damage.

⚠ **CAUTION**

This notice indicates potentially hazardous situations which, if not avoided, may result in slight or minor injuries!

⚠ **WARNING**

This notice indicates potentially hazardous situations which, if not avoided, may result in death or serious injuries!

⚠ **DANGER**

This notice indicates potentially hazardous situations which, if not avoided, will result in death or serious injuries!

ⓘ **NOTICE**

This notice indicates further useful information.

Retain these instructions in a safe place for future reference, maintenance or when ordering replacement parts.

## 1.1 Technical Data

### LCD - Display of

- + Time
- + Speed
- + Distance
- + Calories
- + Pulse

Brake system:	Magnet manual brake system
Flywheel mass:	13 kg

### Weight and dimensions

Article weight (gross, including packaging):	39.7 kg
Article weight (net, without packaging):	34.7 kg
Packaging dimensions (L x W x H) approx.:	107 cm x 20.5 cm x 83 cm
Set-up dimensions (L x W x H) approx.:	121 cm x 53 cm x 114 cm
Maximum user weight:	125 kg

## 1.2 Personal Safety

### **DANGER**

- + Before you start using the equipment, you should consult your physician that this type of exercise is suitable for you from a health perspective. Particularly affected are persons who: have a hereditary disposition to high blood pressure or heart disease, are over the age of 45, smoke, have high cholesterol values, are overweight and/or have not exercised regularly in the past year. If you are under medical treatment that affects your heart rate, medical advice is absolutely essential.
- + Note that excessive training can seriously endanger your health. Please also note that heart rate monitoring systems can be inaccurate. If you notice any signs of weakness, nausea, dizziness, pain, shortness of breath, or other abnormal symptoms, stop exercising immediately and seek advice from your doctor if necessary.

### **WARNING**

- + This equipment may not be used by children under the age of 14.
- + Children should not be allowed unsupervised access to the equipment.
- + Persons with disabilities must have a medical license and must be under strict observation when using the equipment.
- + The equipment is strictly for use by one person at a time.
- + If your equipment provides a safety key, the clip of the safety key must be attached to your clothing before starting your training. In the event of a fall, the EMERGENCY STOP of the equipment can be initiated.
- + Keep your hands, feet and other body parts, hair, clothing, jewellery and other objects well clear of moving parts.
- + During use, wear suitable sports clothing rather than loose or baggy clothing. When wearing sports shoes, make sure they have suitable soles, preferably made of rubber or other non-slip materials. Shoes with heels, leather soles, studs or spikes are unsuitable. Never exercise barefoot.

### **CAUTION**

- + If your equipment needs to be connected to the power supply with a mains cable, make sure that the cable is not a potential tripping hazard.
- + Make sure that nobody is within the range of motion of the equipment during training so as not to endanger you or other persons.

### **ATTENTION**

- + Do not insert any objects of any kind into the openings of the device.

## 1.3 Electrical Safety

### **DANGER**

- + In order to reduce the risk of an electric shock, always unplug the equipment from the mains socket immediately after your workout, before assembly or dismantling, and before maintenance or cleaning. Do not pull on the cable.

### **WARNING**

- + Do not leave the equipment unattended while the mains cable is plugged into the mains socket. During your absence, the mains cable must be removed from the mains socket to prevent improper use by third parties or children.
- + If the mains cable or plug is damaged or defective, contact your contract partner. Until repair, the equipment must not be used.

### **ATTENTION**

- + The equipment requires a mains connection of 220-230 V with 50 Hz mains voltage.
- + The equipment may only be connected directly to an earthed socket using the supplied mains cable. Extension cables must conform to VDE guidelines. Always completely unwind the mains cable.
- + The socket must be protected by a fuse with a minimum fuse rating of "16 A, slow blow".
- + Do not make any changes to the mains cable or the mains plug.
- + Keep the mains cable away from water, heat, oil and sharp edges. Do not route the mains cable underneath the equipment or under a carpet or rug, and do not place any objects on top of it.

## 1.4 Set-Up Place



### **WARNING**

- + Do not place the equipment in main corridors or escape routes.



### **CAUTION**

- + Choose a location in which to place the equipment such that there is enough free space/clearance to the front, the rear and to the sides of the equipment.
- + The training room should be well ventilated during training and not be exposed to any draughts.
- + Choose the place in which to set up the equipment such that there is enough free space/clearance to the front, the rear and to the sides of the equipment.
- + The set-up and mounting surface of the equipment should be flat, loadable and solid.



### **ATTENTION**

- + The device may only be used in one building, in sufficiently tempered and dry rooms (ambient temperatures between 10°C and 35°C). The equipment should not be used outdoors or in rooms with high humidity (over 70%) like swimming pools.
- + A floor protective mat/equipment underlay can help to protect high-quality floor coverings (parquet, laminate, cork, carpets) from dents and sweat and can help to level out slight unevenness.

### 2.1 General Instructions



#### **DANGER**

- + Do not leave any tools, packaging materials such as foils or small parts lying around, as otherwise there is a danger of suffocation for children. Keep children away from the equipment during assembly.



#### **WARNING**

- + Pay attention to the instructions attached to the equipment in order to reduce the risk of injuries.



#### **CAUTION**

- + Ensure to have sufficient room for movement in each direction during assembly.
- + The assembly of the equipment must be carried out by at least two adults. If in doubt, seek the help of a third technically skilled person.



#### **ATTENTION**

- + To prevent damage to the equipment and the floor, assemble the equipment on a mat or packaging board.



#### **NOTICE**

- + In order to make the assembly as simple as possible, some screws and nuts to be used can already be pre-assembled.
- + Ideally, assemble the equipment at its later set-up place.

## 2.2 Assembly

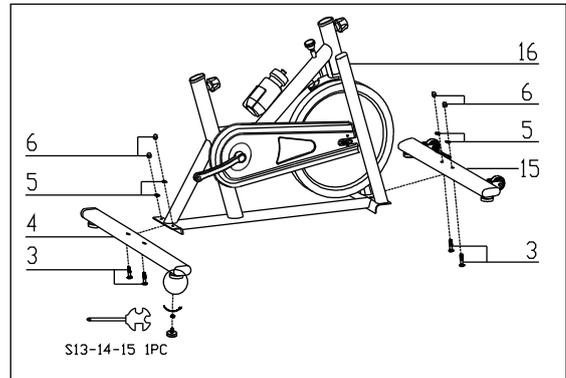
Before assembly, take a close look at the individual assembly steps shown and carry out the assembly in the order given.

### **NOTICE**

First loosely screw all parts together and check that they fit properly. Tighten the screws using the tool only when you are instructed to do so.

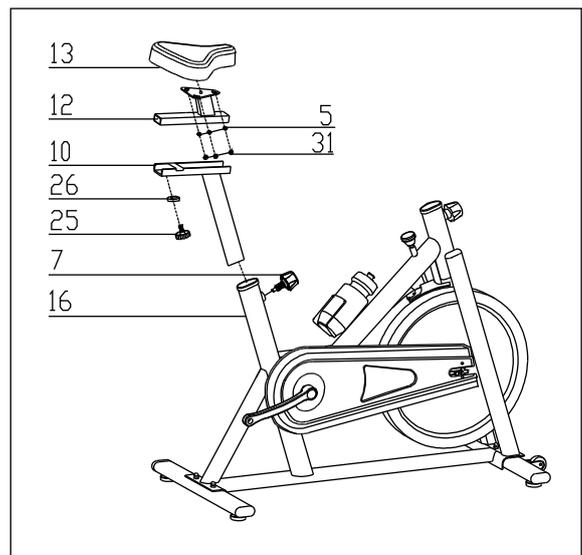
#### Step 1: Assembly of the Front and Rear Stabilizer

1. Mount the front stabilizer (15) to the main frame (16) with two carriage bolts (3), two flat washers (5) and two domed nuts (6).
2. Mount the rear stabilizer (4) to the main frame (16) with two carriage bolts (3), two flat washers (5) and two domed nuts (6).



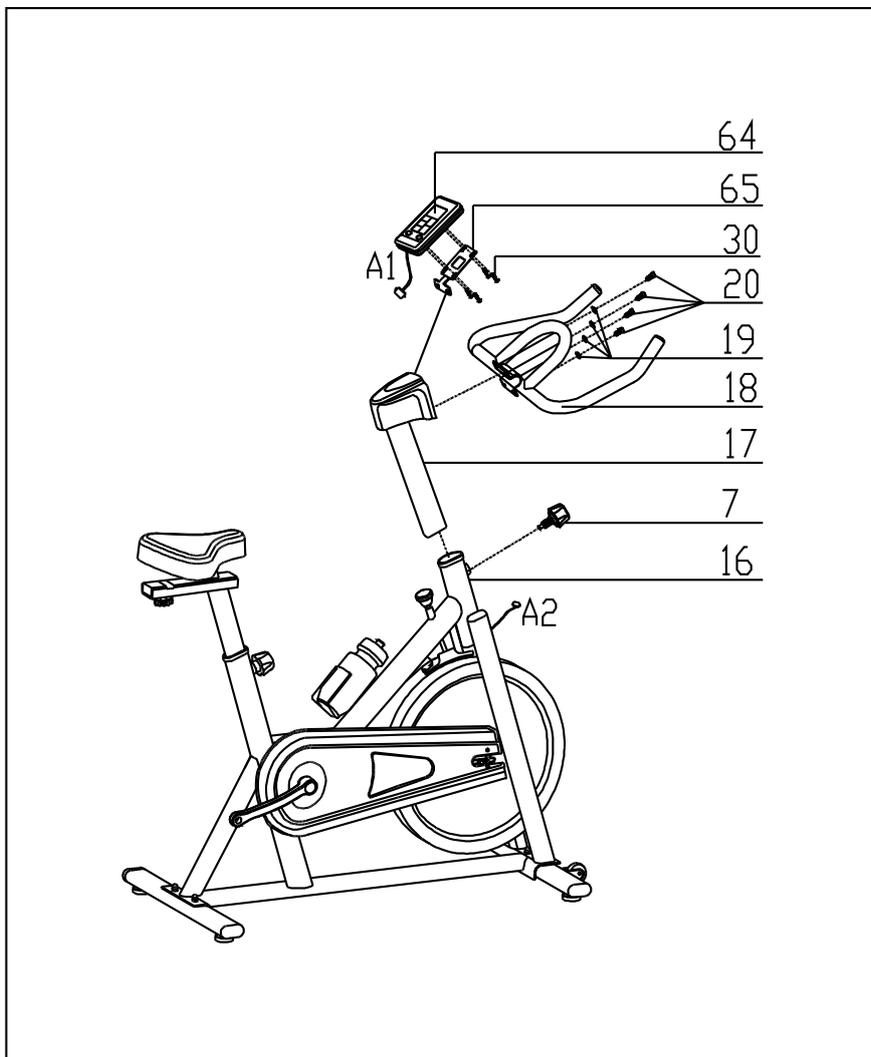
#### Step 2: Assembly of the Seat Post and the Seat

1. Slide the seat post (12) into the vertical seat post (10).
2. Align the holes at the desired position and fix them in place with the locking knob (25) and a flat washer (26).
3. Mount the seat (13) to the seat post (12) with a nylon nut (31) and a flat washer (5).
4. Slide the vertical seat post (10) into the main frame (16) and line up the holes.
5. Secure the desired seat position with the adjustment knob (7).



### Step 3: Assembly of the Handlebar Post, the Handlebar and the Computer

1. Slide the handlebar post (17) into the handlebar post housing on the main frame (16).
2. Loosen the spring adjustment knob (7) and pull it back.
3. Align the holes for the desired height.
4. Release the spring adjustment knob (7) and retighten the knurled portion.
5. Remove the bolts (20) and spring washers (19) from the handlebar post (17).
6. Mount the computer (65) onto the computer holder (64) with four screws (30).
7. Mount the handlebar (18) along with the computer holder (64) onto the handlebar post (17) with the four previously removed bolts (20) and spring washers (19).
8. Connect the cables A1 and A2 with one another.





## 2.2.1 Adjusting the Tension

- + To increase the resistance, turn the emergency brake & tension control knob (52) to the right.
- + To decrease the resistance, turn the emergency brake & tension control knob (52) to the left.



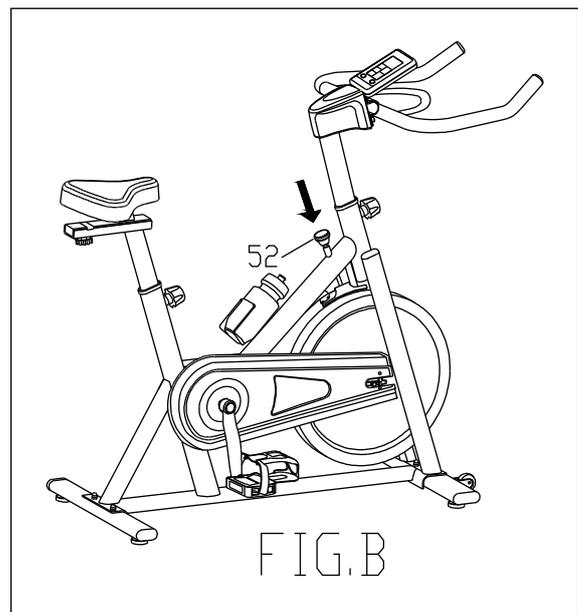
## 2.2.2 Using the Emergency Brake Function

### WARNING

Use this safety feature in any emergency situation where you need to get off the indoor cycle or bring the flywheel to a standstill.

The same knob that allows you to adjust the resistance of the indoor cycle also doubles as the emergency brake.

To use the emergency brake firmly press down on the emergency brake & tension control knob (52).



## 3 OPERATING INSTRUCTIONS

### ① NOTICE

Familiarise yourself with all the functions and setting options of the device before starting training. Have the proper use of this product explained to you by a specialist.

### 3.1 Console Display

<b>SCAN</b>	Display of the functions TIME - DISTANCE - CALORIES - PULSE - RPM/SPEED in turns of 6 seconds.
<b>RPM / SPEED</b>	Display of Rotations per Minute (RPM) and the current training speed in turns of 6 seconds.
<b>TIME</b>	+ Display of the training time. + Set the target training time with the SET button (00:00 - 99:00).
<b>DISTANCE</b>	+ Display of the distance. + Set the target distance with the SET button (0.0 - 99.5).
<b>CALORIES</b>	+ Display of calories burned. + Set the target calorie value with the SET button (0 - 9990).
<b>PULSE</b>	+ Display of the current heart rate. + Set target pulse rate with the SET button. ① <b>NOTICE</b> The heart rate is measured only with a chest strap.

### 3.2 Button Functions

<b>MODE / RESET</b>	+ Press this button to confirm settings. + Press and hold this button for 2 seconds to reset all functions.
<b>SET</b>	+ Press this button to set values for TIME, DISTANCE, CALORIES and PULSE. + Hold this button to increase values faster.

### 3.3 Insertion of Battery and Switching on the Device

1. Open up the battery compartment on the back side of the console.
2. Insert one CR2032 3V battery in the battery compartment with the positive pole turning upwards and the negative pole turning downwards.
3. Put the battery cover back on.

*Once the battery is installed, the console will turn on and a beep is sounded.*

4. Install the calendar settings (year, month, day and clock) and confirm each value with the MODE button (Fig. 1).

*The main menu is now displayed (Fig. 2).*

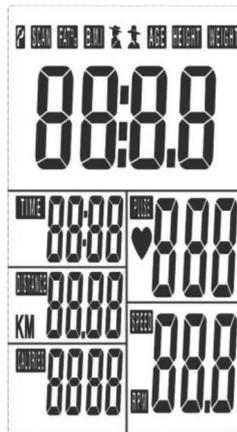


Fig. 1

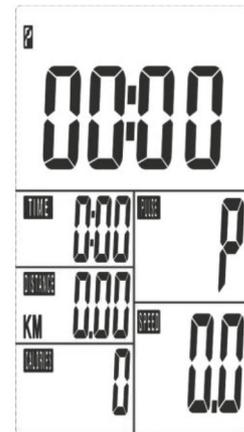


Fig. 2

### 3.4 Workout

To start training, start pedaling.

*The values for TIME, DISTANCE and CALORIES will count upwards.*

#### 3.4.1 Target Values

1. To set target values for TIME, DISTANCE, CALORIES and PULSE, press the SET button.

*The selected value is blinking.*

2. To adjust the value, press the SET button.
3. To confirm the value, press the MODE button.

*The training starts and the set values will count down to zero. Once you reach zero, the console will beep for 8 seconds and the value will start counting up if you proceed to keep training.*

#### 3.4.2 Standby Mode

After four minutes of no input or training movement, the console enters the standby mode. Press any button to re-start training. The training data are retained.

## 4.1 General Instructions

### WARNING

- + The storage location should be chosen so that improper use by third parties or children can be prevented.
- + If your equipment does not have transportation wheels, the equipment must be disassembled before transportation.

### ▶ ATTENTION

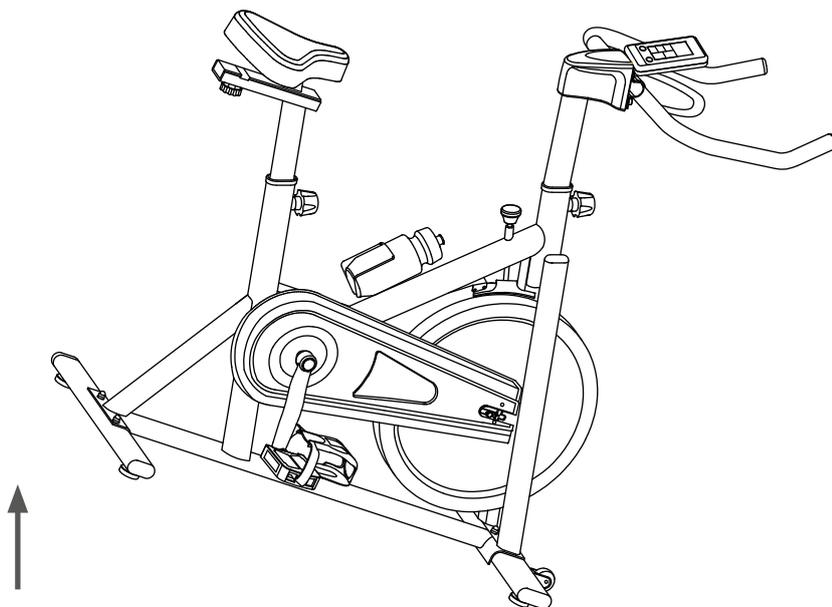
- + Make sure that the equipment is protected from moisture, dust and dirt in the selected storage location. The storage location should be dry and well ventilated and have a constant ambient temperature between 10°C and 35°C.

## 4.2 Transportation Wheels

### ▶ ATTENTION

If you want to transport your equipment over particularly sensitive and soft floor coverings, such as parquet, planks or laminate, lay out the transport route with cardboard or similar to avoid possible floor damage.

1. Stand behind the equipment and lift it until the weight is transferred to the transportation wheels. After that, you easily can move the equipment to a new position. For long transport distances the equipment should be disassembled and safely packed.
2. Select the new location by following the instructions in the section 1.4 of this manual.



## 5.1 General Instructions



### WARNING

- + Do not make any improper changes to the equipment.



### CAUTION

- + Damaged or worn components may affect your safety and the life of the equipment. Therefore, immediately replace damaged or worn components. In such a case, contact the contract partner. The equipment must not be used until it has been repaired. If necessary, use only original spare parts.

### ► ATTENTION

- + In addition to the instructions and recommendations for maintenance and care given here, additional service and/or repair work may be necessary; this must only be carried out by authorised service technicians.

## 5.2 Faults and Fault Diagnosis

The equipment undergoes regular quality controls during production. Nevertheless, faults or malfunctions may occur. Frequently, individual parts are responsible for these disturbances, an exchange is usually sufficient. Please refer to the following overview for the most common errors and how to correct them. If the equipment still does not function properly, contact your contract partner.

Fault	Cause	Solution
Cracking in the pedal area	Pedals loose	Tighten the pedals
Equipment wobbles	Equipment is not level	Align the feet
Handlebar/saddle wobbles	Loose screws	Tighten screws firmly
Display is blank/is not working	Batteries empty or loose cable connection	Replace batteries or check cable connections
No pulse display	<ul style="list-style-type: none"> <li>+ Sources of interference in the room</li> <li>+ unsuitable chest strap</li> <li>+ Wrong position of chest strap</li> <li>+ Chest strap defective or battery empty</li> <li>+ Pulse display defective</li> </ul>	<ul style="list-style-type: none"> <li>+ Eliminate sources of interference (e.g. mobile phone, WLAN, lawn mower and vacuum cleaner robot, etc. ...)</li> <li>+ Use a suitable chest strap (see RECOMMENDED ACCESSORIES).</li> <li>+ Reposition chest strap and/or moisten electrodes</li> <li>+ Changing batteries</li> <li>+ Check if pulse display by hand pulse possible</li> </ul>

## 5.3 Error Codes and Troubleshooting

The electronics of the equipment continuously carries out tests. In case of deviations, an error code appears on the display and normal operation is stopped for your safety.

**Please contact Powerhouse Fitness for technical support.**

## 5.4 Maintenance and Inspection Calendar

To avoid damage from body sweat, the equipment must be cleaned with a damp towel (no solvents!) after each training session.

The following routine tasks must be performed at the specified intervals:

Part	Weekly	Monthly
Display console	C	I
Plastic covers	C	I
Screws and cable connections		I
Legend: C = clean; I = inspect		

## 6 DISPOSAL

At the end of its operational life, this equipment cannot be disposed of in normal household waste. Instead, it must be disposed of via an electricals recycling centre. Further information can be obtained from your local authority's recycling service.



The materials can be recycled as per their symbols. Through the reuse, recycling of materials or other forms of recovery of old equipment, you make an important contribution to the protection of the environment.

## 7 RECOMMENDED ACCESSORIES

To make your training experience even more efficient and pleasant, we recommend that you add suiting accessories to your fitness equipment. This could be a floor mat, for example, which makes your fitness equipment stand more securely and also protects the floor from falling sweat, but it could also be additional handrails on some treadmills or silicone spray to keep moving parts in good shape.

If you have purchased a fitness machine with pulse training and want to train your heart rate, we strongly recommend that you use a compatible chest strap, as this ensures optimum transmission of the heart rate. You may want to buy additional grips or weights for multi gyms.

Our range of accessories offers the highest quality and makes training even better. If you would like to find out more about compatible accessories, please go to the detail page of the product in our webshop (the easiest way is to enter the article number in the search field above) and go to the recommended accessories on this page. Of course, you can also contact our customer service: by telephone, e-mail, in one of our branches or via our social media channels. We will be happy to advise you!



floor mat



chest strap



chest strap contact gel



silicone spray



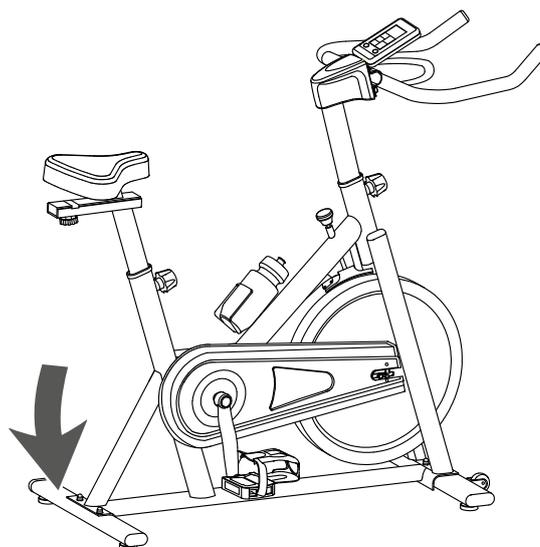
towels

### 8.1 Serial Number and Model Name

In order to provide you with the best possible service, please have the model name, article number, serial number, exploded drawing and parts list ready. The corresponding contact options can be found in chapter 10 of this operating manual.

**NOTICE**

The serial number of your equipment is unique. It's located on a white sticker. The exact position of this sticker is shown in the following illustration.



Enter the serial number in the appropriate field.

**Serial number:**

**Brand / Category:**

BodyMax / indoor cycle

**Model Name:**

B2 Indoor Studio Cycle Exercise Bike

**Article Number:**

CVEB2407 / CVEB2711

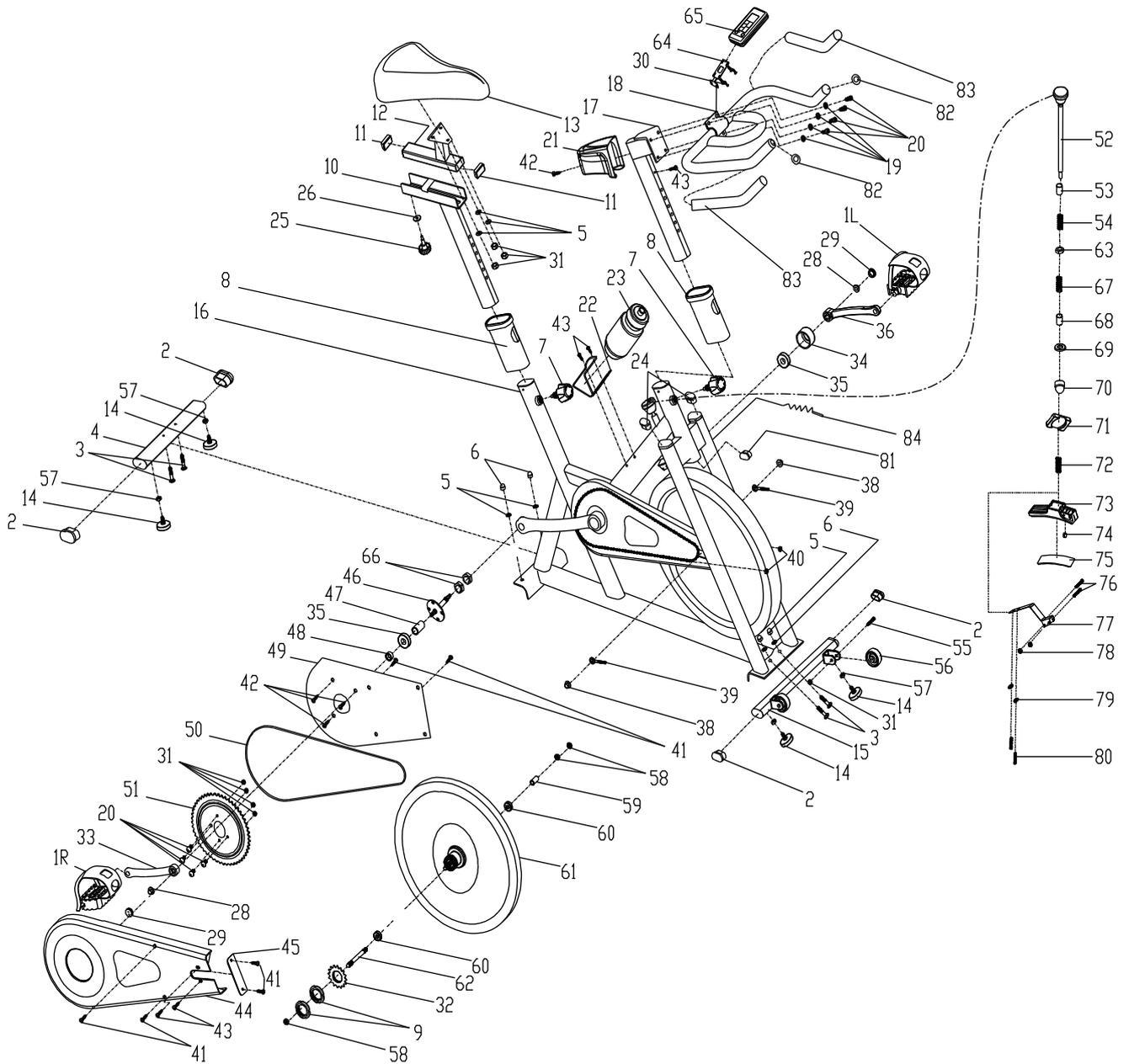
## 8.2 Parts List

No.	Name	Specification	Qty.
1L	PEDAL	JD-301 9/16" ,L	1
1R	PEDAL	JD-301 9/16" ,R	1
2	END CAP1	70*30*1.5	4
3	CARRIAGE BOLT	GB/T 12-1988 M8*42	4
4	REAR STABILIZER	WELDING	1
5	FLAT WASHER	GB/T 95-2002 8	4
6	DOMED NUT	"GB/T 802-1988 M8 (H=16mm)"	4
7	SPRING ADJUSTMENT KNOB	φ57*62 (M16*1.5)	1
8	PLASTIC SLEEVE	50*25*1.5	2
9	LOCK NUT	M33*1*4	2
10	VERTICAL SEAT POST	WELDING	1
11	END CAP2	40*20*1.5	2
12	SEAT POST	WELDING	1
13	SEAT	PVC98-2	1
14	STOPPER	φ32*37/(M8X25)	4
15	FRONT STABILIZER	WELDING	1
16	MAIN FRAME	WELDING	1
17	HANDLEBAR POST	WELDING	1
18	HANDLE BAR	WELDING	1
19	SPRING WASHER	GB/T 859-1987 8	8
20	BOLT	GB/T 70.2-2000 M8*16	8
21	HANDLEBAR COVER	115*89*75 (60g)	1
22	BOTTLE HOLDER	117*85*90	1
23	BOTTLE	XS-003(1#) 500ML	1
24	END CAP 3	50*25*1.5	2
25	LOCKING KNOB	PE+Q235/φ52*47 (M8x15)	1
26	FLAT WASHER 1	φ32*φ8.2*2	1
27	SENSOR	SR-202	1
28	FIXING NUT 1	GB/T 6177.2-2000 M10*1.25	2
29	CRANK END CAP	φ23*7.5	2

30	SCREW 5	GB/845-85 M5*10	2
31	LOCK NUT	GB/T 889.1-2000 M8	6
32	CHAIN WHEEL	A7K-16 1/2"*1/8" 16T 1.37"	1
33	LEFT CRANK	170*27	1
34	CRANK COVER	φ56*28	1
35	BEARING	6004ZZ	2
36	RIGHT CRANK	170*27	1
37	WASHER	φ16*φ10*φ1.5	2
38	FIXING NUT 2	"GB/T 802-1988 M12X1.25 (H=16mm)"	2
39	FIXING BOLT	M6*58	2
40	NUT	GB/T 889.1-2000 M6	2
41	SCREW 1	GB/T 845-1985 ST4.2*19	11
42	SCREW 2	GB/T 15856.1-2002 ST4.2X13	5
43	SCREW 3	GB/845-85 ST4.8X13	2
44	OUTER CHAIN COVER	654*263*49 (507g)	1
45	LITTLE CHAIN COVER	108*37*3 (7g)	1
46	AXIS	φ20*162	1
47	LONG FIXING TUBE	φ25*φ20.2*41.2	1
48	SHORT FIXING TUBE	φ25*φ20.5*9	1
49	INNER CHAIN COVER	451*260*2 (250g)	1
50	CHAIN	P=12.7 106	1
51	CHAIN WHEEL	P=12.7,Z=52T	1
52	KNOB	φ40*160 φ10	1
53	BUSHING	φ18*φ10*10	1
54	SPRING 1	δ1.8X40	1
55	BOLT	GB/T 5780-2000 M8*40	2
56	WHEEL	φ50*23	2
57	PLASTIC RING	GB/T 41-2000 M8	1
58	FIXING NUT 2	M12X1.25 H=6	2
59	FIXING TUBE	φ16*φ12.1*35	1
60	BEARING	6001ZZ	2
61	FLYWHEEL	φ450*72(13KG)	1

62	FLYWHEEL SHAFT	φ12*160	1
63	FIXING NUT 2	16X16X5 (M10)	1
64	COMPUTER HOLDER	δ2.5	1
65	COMPUTER	ST-6521	1
66	NUT	27*M20*1 5mm	1
67	SPRING 2	φ1.0X55	1
68	SHORT FIXING TUBE	φ14*φ10.2*8.5	1
69	FLAT WASHER 1	GB/T 95-2002 6	1
70	DOMED NUT 1	GB/T 802-1988 M6	1
71	SPRING COVER	32*23*2	1
72	SPRING 3	φ2.2	1
73	PLASTIC FRAME	116*φ30*32	1
74	LITTLE PLASTIC	14*9*14	1
75	WOOLLY BLOCK	113*25*8	1
76	BOLT 1	GB/T 5780-2000 M5*30	2
77	SPRING BRAKE	δ1.0	1
78	LOCK NUT	GB/T 889.1-2000 M5	2
79	SPRING WASHER 1	GB/T 859-1987 5	3
80	BOLT 2	GB/T 5780-2000 M5*10	2
81	END CAP 4	60*30*1.5	1
82	END CAP	φ25*1.5	2
83	FOAM GRIP	φ23*φ29*465	2
84	FLAT WASHER2	35*20*2.0	1
85	FLAT WASHER	GB/T 95-2002 12	2
86	L SHAPE KNOB	(M16*1.5)X20mm	1
87	FIXING TUBE	φ16*φ12.2*56.5	1
88	FLYWHEEL COVER	φ59*35	1
89	SCREW10	GB/845-85 ST4.8X13	1
90	FLAT WASHER	φ16*φ10.2*φ1.5	1
91	SCREW 3	GB/845-85 ST4.8X19	2
92	END CAP1	φ14*14	2

# 8.3 Exploded Drawing



Training equipment from BodyMax® is subject to strict quality control. However, if a fitness equipment purchased from us does not work perfectly, we take it very seriously and ask you to contact our customer service as indicated. We are happy to help you by phone via our service hotline.

### **Error Descriptions**

Your fitness equipment is developed for long-term, high-quality training. However, should a problem arise, please first read the operating instructions. For further assistance, please contact your contract partner or call our service hotline. To ensure your problem is solved as quickly as possible, please describe the defect as exactly as possible.

In addition to the statutory warranty, we provide a warranty for every fitness equipment purchased from us according to the following provisions.

**Your statutory rights are not affected.**

### **Warrantee**

The warrantee is the first/original buyer and/or any person who received a newly purchased product as a gift from the original buyer.

### **Warranty period**

The warranty periods, shown on our web shop, begin on delivery of the fitness equipment. The respective warranty periods for your equipment can be found on its product website.

### **Repair Costs**

According to our choice, there will either be a repair, a replacement of individual damaged parts or a complete replacement. Spare parts, that have to be mounted while assembling the equipment, have to be replaced by the warrantee personally and are not a part of repair. After the expiration of the warranty period for repair costs, a pure parts warranty applies, which does not include the repair, installation and delivery costs.

### **The terms of use are defined as follows:**

- + Home use: solely for private use in private households up to 3 hours per day
- + Semi-professional use: up to 6 hours per day (e. g. rehabilitation centres, hotels, clubs, company gyms)
- + Professional use: more than 6 hours per day (e. g. commercial gyms)

### **Warranty Service**

Within the warranty period, equipment which develops faults as a result of material or manufacturing defects, will be repaired or replaced at our discretion. Ownership of equipment or parts of equipment which have been replaced is transferred to us. The warranty period is not extended nor does a new warranty period begin following repair or replacement under the warranty.

## **Warranty Conditions**

For the warranty to be valid, the following steps must be taken:

Please contact our customer service by email or phone. If the product under warranty has to be sent in for repair, the seller bears costs. After expiry of the warranty, the buyer bears the costs of transport and insurance. If the fault is covered by our warranty, you will receive a new or repaired equipment in return.

### **Warranty claims are invalid in case of damage resulting from:**

- + misuse or improper handling
- + environmental influences (moisture, heat, electrical surge, dust, etc.)
- + failure to follow the current safety measures for the equipment
- + failure to follow the operating instructions
- + use of force (e. g. hitting, kicking, falling)
- + interventions which were not carried out by one of our authorized service centres
- + unauthorised repair attempts

### **Proof of Purchase and Serial Number**

Please make sure that you are able to provide the appropriate receipt when claiming on your warranty. So that we can clearly identify the model of your equipment, and for the purposes of our quality control, you will need to give the serial number of your equipment, when contacting the service team. Where possible please have your serial number and your customer number ready when you call our service hotline. It will help us to deal with your request swiftly.

If you cannot find the serial number on your fitness equipment, our service team is at your disposal to offer further information.

### **Service outside of the Warranty Period**

We are also happy to issue an individual cost estimate if there is a problem with your fitness equipment after the warranty has expired, or in cases which do not fall under the terms of the warranty, e. g. normal wear and tear. Please contact our customer service team to find a quick and cost-effective solution to your problem. In such a case you will be responsible for the delivery costs.

### **Communication**

Many problems can be solved just by speaking to us as your specialist supplier. We know how important it is to you as a user of the fitness equipment to have problems solved quickly and simply, so you can enjoy working out with minimal interruption. For that reason, we also want to resolve your queries quickly and in a straightforward manner. Thus, please always keep your customer number and the serial number of the faulty equipment handy.

DE		DK	FR
<b>TECHNICAL SUPPORT</b> +49 4621 4210-900 +49 4621 4210-698 technik@sport-tiedje.de Mo - Fr 08:00 - 18:00 Sa 09:00 - 18:00		<b>TECHNICAL SUPPORT &amp; SERVICE</b> 80 90 16 50 +49 4621 4210-945 info@fitshop.dk Mo - Fr 08:00 - 18:00 Sa 09:00 - 18:00	<b>TECHNICAL SUPPORT &amp; SERVICE</b> +33 (0) 172 770033 +49 4621 4210-933 service-france@fitshop.fr Mo - Fr 08:00 - 18:00 Sa 09:00 - 18:00
<b>SERVICE</b> 0800 20 20277 (Freecall) info@sport-tiedje.de Mo - Fr 08:00 - 21:00 Sa 09:00 - 21:00 So 10:00 - 18:00		PL	BE
		<b>TECHNICAL SUPPORT &amp; SERVICE</b> 22 307 43 21 +49 4621 42 10-948 info@fitshop.pl Mo - Fr 08:00 - 18:00 Sa 09:00 - 18:00	<b>TECHNICAL SUPPORT &amp; SERVICE</b> 02 732 46 77 +49 4621 42 10-932 info@fitshop.be Mo - Fr 08:00 - 18:00 Sa 09:00 - 18:00

UK	NL	INT
<b>TECHNICAL SUPPORT</b> +44 141 876 3986 support@powerhousefitness.co.uk  <b>SERVICE</b> +44 141 876 3972 Mo - Fr 9am - 5pm	<b>TECHNICAL SUPPORT &amp; SERVICE</b> +31 172 619961 info@fitshop.nl Ma - Do 09:00 - 17:00 Vr 09:00 - 21:00 Za 10:00 - 17:00	<b>TECHNICAL SUPPORT &amp; SERVICE</b> +49 4621 4210-944 service-int@sport-tiedje.de Mo - Fr 8am - 6pm Sat 9am - 6pm
	AT	CH
	<b>TECHNICAL SUPPORT &amp; SERVICE</b> 0800 20 20277 (Freecall) +49 4621 42 10-0 info@sport-tiedje.at Mo - Fr 08:00 - 18:00 Sa 09:00 - 18:00	<b>TECHNICAL SUPPORT &amp; SERVICE</b> 0800 202 027 +49 4621 42 10-0 info@sport-tiedje.ch Mo - Fr 08:00 - 18:00 Sa 09:00 - 18:00

Please find a detailed overview including address and opening hours for all stores of the Sport-Tiedje Group in Germany and abroad on the following website:

[www.sport-tiedje.com/en/stores](http://www.sport-tiedje.com/en/stores)

# WE LIVE FITNESS

## WEBSHOP AND SOCIAL MEDIA

Sport-Tiedje is Europe's largest specialist store for home fitness equipment with currently over 70 stores and one of the world's most renowned online mail order companies for fitness equipment. Private customers order via the 25 web shops in the respective national language or have their desired equipment assembled on site. In addition, the company supplies fitness studios, hotels, sports clubs, companies and physio practices with professional equipment for endurance and strength training.

Sport-Tiedje offers a wide range of fitness equipment from renowned manufacturers, high-quality in-house developments and comprehensive services, such as a build-up service and sports scientific advice before and after the purchase. The company employs numerous sports scientists, fitness trainers and competitive athletes.

Visit us also on our social media platforms or our blog!



[www.sport-tiedje.co.uk](http://www.sport-tiedje.co.uk)  
[www.sport-tiedje.de/blog](http://www.sport-tiedje.de/blog)



[www.facebook.com/SportTiedje](http://www.facebook.com/SportTiedje)



[www.instagram.com/sporttiedje](http://www.instagram.com/sporttiedje)



[www.youtube.com/user/sporttiedje](http://www.youtube.com/user/sporttiedje)

**TAURUS**

 cardiostrong

*BODYCRAFT*

 cardiojump

 **DUKEFITNESS**

**DARWIN**

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